

# Lanjew Holidays

## Conditions of Hire

The number of persons occupying the property must not exceed the maximum number stipulated in the brochure, without prior arrangement with the owner.

Pets are accepted. **Suitable bedding must be provided for pets and they must not be left unattended in the house.**

In the event of a cancellation, the deposit and/or the rental is not refundable. If however given sufficient notice the property can be re-let, the owner will return all monies received less a handling charge of £15 per week.

Full refunds will be made in the event of any persons named on the booking form cancelling their holiday for any of the following reasons:

- (a) Jury or call as a witness
- (b) Suffer injury, illness or death

All claims must be accompanied by written evidence.

Easter to October Lanjew Park, Greenbank and The Retreat – **Saturday to Saturday** changeover.

Easter to October Penpont Mill – **Friday to Friday** changeover.

The property is ready for occupation after 4.00pm on day of arrival, and we would appreciate that the property be vacated by 10am on day of departure.

Bed linen, central heating and electricity included in rental.

The owner accepts no responsibility in the event of any accident, injury, loss or damage sustained by any resident, their family visitors, animals, vehicles, personal effects, howsoever caused, whilst on the premises they are renting.

All breakages must be paid for.

The facilities at The Olde House Complex are available to persons staying at The Retreat, Penpont Mill and Greenbank at no extra charge. If friends join occupants of these properties at the Complex please inform the office and pay the necessary fees. You must abide to any rules or regulations set whilst on the premises of The Olde House Complex.

The owner reserves the right to enter the house at any time, but will endeavour to do so when convenient to guests.

VAT is not applicable.